

Success with Diskeeper® 2008: Hotel/Hospitality



Ed Skinner, A large hotel chain

I was first acquainted with Diskeeper while I was working as a system manager for an OpenVMS system at Georgetown University. We acquired a license and ran the product on the Alpha 2100 in a maintenance schedule.

I acquired a desktop for work and configured it with NT Workstation in 1998. It was a powerful Pentium processor - top of the line in those days. It worked wonderfully, but the performance began to degrade. NTFS was advertised to be "fragment free," if I recall (not true). Diskeeper Corporation came to the rescue and offered a workstation product modeled after the OpenVMS product. I immediately purchased a license and experienced the benefits. The workstation ran like a top from that time forward. Several of my colleagues were impressed by my experience and acquired licenses of their own. We all agreed, a desktop version would be sweet, but likely unavailable given the mid-range systems origin of the product. Could such a great technology be repackaged into a desktop product without tearing down the mid-range systems market? We could only hope.

I purchased four more licenses of Diskeeper® Professional Edition and ran the software on a rigorous schedule. With Diskeeper combined with AntiVirus and AntiSpyware, systems were rescued from a spiral of performance degradation. I tried the I-FAAST™ technology in the Diskeeper Pro Premier, and I was sold immediately.

You also have great customer service. You have made me a lifetime customer!

Thank you, Diskeeper, for your excellent product and your outstanding support. We have a long and valuable relationship, and I will recommend your product to all who run "fraggy systems."

Bill Bradley, Advanced Hospitality Systems

Our company specializes in the sale of Point-Of-Sale products in our area. All are computer-based. Since the mid 1990's we have sold the Diskeeper product to our client base. Diskeeper is required for every POS Server that we deploy. At first, we sold it because it did what the built-in defrag didn't. As the product matured, it was a no-brainer not to advocate and sell the program. We provide it to our clients for the same reason we use it ourselves. No maintenance to run and it gets the job done.

We had used the earlier version of Diskeeper Server in the past. The recent update to Diskeeper Server 2008 was surprisingly easy to do. The ability to work with SQL and with Exchange—which typically tend to be bloated with large files is a good addition to the product feature set.

Our goal was to improve response time and performance on our servers. The ability to extend disk life is a plus if that turns out to be an accurate forecast.

Visit our website and download trialware now: www.diskeeper.com