



↳ Background

AgVantage FS, Inc. is a full-service agriculture & energy supplier dedicated to providing high quality products and services for the purpose of improving farm profitability.

↳ The Challenge

"We have roughly 100 locations scattered across 1/3 of the state of Iowa. The corporate office is 4 hours from some locations and monitoring 350 PCs with 1 IT guy was causing some extreme challenges. I needed a way to maintain asset information and also was looking for simple deployment. NetSupport DNA offered me simple deployment and also pulled the critical info about a system that I needed. I also faced budgeting issues. Similar products that give half the amount of data cost twice as much. NetSupport DNA is affordable for small to midsize business. We wanted to track assets and also were looking for a URL monitoring/filtering solution and DNA provided us both with one solution.

↳ Situation

"We have NetSupport DNA for asset monitoring. We looked at other solutions however none of them gave us the ease of deployment and the vast amount of data that NetSupport DNA does. We have 120 machines deployed currently and I am working to expand the WAN to allow for additional deployment. We currently have only the PC in the system, however we plan to start adding monitors, and printers to the system. We looked at Track-it and several other solutions, however none of them stood up to the ease of deployment, ease of use, and ROI that DNA offered."

For more details and to download free 30 day software trials go to

www.netsupport-inc.com

NetSupport Solution

"NetSupport DNA has dramatically made a difference in our day to day operations. I use DNA to located IP addresses of laptops that roam the company needing support. We have cut payroll costs by cutting unneeded overtime. We have used the internet monitoring to determine that some locations were spending time surfing the internet and then working overtime to catch up on customer billing. We have also used the URL blocking feature to enhance productivity and cut risk for unethical behavior via the internet. I also use DNA to monitor the memory of a system and hard drive space giving me notice of a potential problem before it arises."

Testimony

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