



TotemGuard™

DNA Case Study



Client: Unicef

UNICEF, operating in 191 countries, is the United Nations agency which aims to uphold the Convention on the Rights of the Child and advocates for measures to give children the best start in life.

Need: Reduce the time involved in carrying out network inventory

Due to the limited human resources in their IT Department, it was imperative to simplify various tasks. For instance, they needed to be able to carry out a network inventory and quickly know what hardware and software they had installed on their machines.

Until recently, they had carried out the inventory by hand, which was time consuming and led to inaccurate data.

In a geographically disperse organization like UNICEF (with 52 offices throughout Spain), where they have both professionals and volunteers working for them, it was important to find inventory software which was easy to deploy and intuitive to use.

Solution: Installation of software to Automate Inventory

TotemGuard worked with UNICEF to understand their needs and presented them with the software NetSupport DNA, which allowed them to completely automate their network inventory.

David Merino, UNICEF's IT Director, commented:

"We selected NetSupport DNA because of its ease of use and its power, as well as for the ability to install it on PC's running on LINUX. NetSupport DNA has solved all of our needs, and has even more functionality than we expected"

"Additionally, our experience with TotemGuard has been highly positive, especially with their sales department. We can't comment on their technical support, as we haven't needed it due to the software's simple installation and deployment, which is one of the principal characteristics of this product."

Result: DNA has allowed them to optimize their internal resources

NetSupport DNA has allowed UNICEF's IT staff to maximize their available IT resources and simplify network maintenance.

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