



The
NetSupport
Education Range

Classroom Instruction, Monitoring and Management

Desktop Alerting and Notification

Desktop Security and Lockdown

Member of

BESA

Schools now have a greater investment in ICT than ever before and the challenges of maintaining the technology, supporting teachers and protecting students continue to grow. Today's increasingly PC savvy students and the growing reliance on the Internet present several challenges to administrators and teachers who are required to manage computer use, ensuring lessons are delivered in an effective and as focused environment as possible.

Since 1989 NetSupport have been developing software solutions that help educators and trainers meet these challenges. Today, NetSupport's technology supports in excess of 7 million systems worldwide and its products are the market leaders in many countries.



Classroom Management

Classroom Management solutions are designed to help teachers and trainers improve the efficiency of computer based learning. NetSupport School is a leader in its field, enabling central instruction of students, encouraging collaboration and maintaining student focus during a lesson. Outside of the classroom, ICT Technicians benefit from having a range of support and monitoring tools at their disposal.



Desktop Alerting and Notification

The need to deliver reliable and effective messaging to students has never been more essential as part of the day-to-day management of a school infrastructure. With students potentially utilising a mixture of hardware and technology including desktops, laptops and Mac systems, the ability to simply and quickly deliver messages direct to their devices provides a number of benefits to the faculty.

NetSupport Notify provides an extra level of security within an education establishment for both critical security alerts as well as routine student communication. It does not rely on any external services, does not have any ongoing delivery costs, and perhaps most importantly, does not require regular management of contacts.



Desktop Security and Lockdown

Children want to learn, and often the best way is to experiment. Lab computers may be used four or five times a day for different classes, so they really can't afford to endure too much practical experimentation. Simple to use, safe, and secure, NetSupport Protect is the ideal choice of IT administrators and technology coordinators. Presented in a simple and intuitive interface, system control can be configured in minutes and allows either individual or central control of security settings.

Classroom Management

Providing support for wired or wireless networks, laptops and tablet PCs, NetSupport School provides teachers, trainers and lab technicians with a wealth of features to streamline classroom management:

Manage

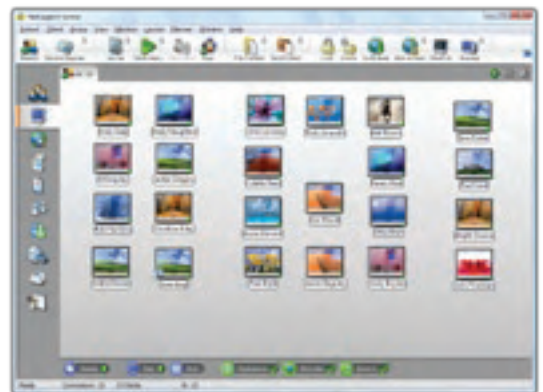
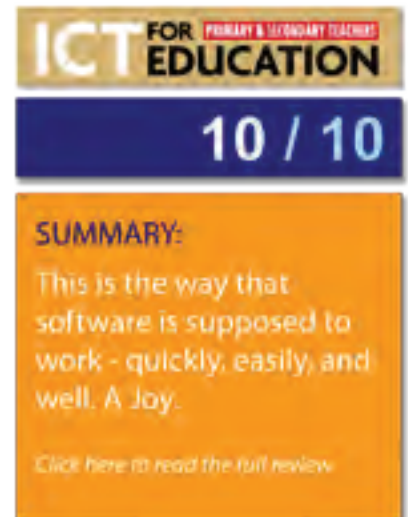
Tools that enable teachers to prepare for and manage computer led lessons include:

- ✎ Customise the teacher screen to mirror the physical class layout.
- ✎ Centrally Power On/Off all classroom computers.
- ✎ Register student information at the start of the lesson.
- ✎ Manage and Control classroom printer usage.
- ✎ Control the use of memory sticks and access to network drives and CDs.
- ✎ Gain attention by blanking the screens or locking mice and keyboards.
- ✎ Give individual students visual rewards to encourage effort or behaviour.
- ✎ Central distribution and collection of work files.
- ✎ At the end of a lesson remotely Log Off all PCs.
- ✎ One click Request Assistance option for a teacher needing tech support.

Monitor & Control

Features that help provide a safe and productive learning environment include:

- ✎ Monitor the entire class in a single view using mini screen thumbnails. Use the zoom facility to see individual student screens in real-time.
- ✎ Watch, share or control the screen, keyboard and mouse of any student workstation.
- ✎ Monitor and control all Internet and Application usage across the class.
- ✎ Unique Internet Safesearch facility prevents inappropriate content being returned within search results.
- ✎ Real-time monitoring and control of Instant Messenger applications.
- ✎ Keyboard Monitoring provides a real-time insight into student activity and topic understanding. Tracking across all applications or websites. Can be used in student comprehension to highlight when key words or dates are included.



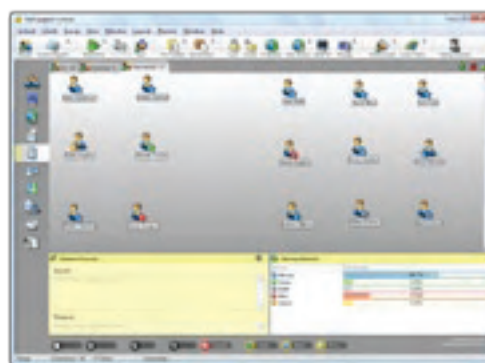
"With over 1,000 students attending our school, we want to ensure that our computers are used for educational purposes only. NetSupport School helps us monitor the students and keep them on task! We have fewer computer problems and labs are running smoothly!"

Rock Hill School District, South Carolina, USA

Instruct & Collaborate

Features that promote student-teacher interaction include:

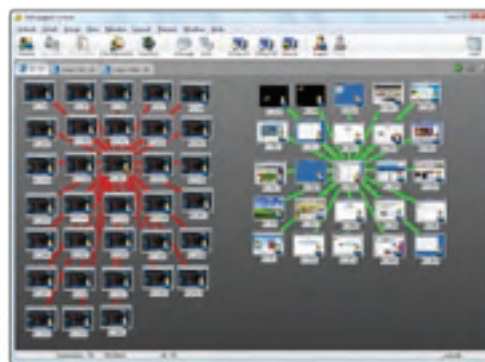
- ✎ Enhance understanding of a topic by Showing the teacher's screen to students.
- ✎ Integrated virtual whiteboard supported by a wealth of drawing tools to aid collaboration.
- ✎ Internet co-browse allows a teacher to open selected websites and synchronise this with the browser on each student PC.
- ✎ Nominate students to be Group Leaders, assigning them certain teacher rights to specific features.
- ✎ Group or 1:1 chat facility promotes discussion between students.
- ✎ Broadcast Audio to the class or transmit the teacher's voice during a presentation.
- ✎ Broadcast a selected student screen to the rest of the class to highlight individual achievement.



Testing & Learning

Confirm understanding of a subject with a range of testing and feedback features:

- ✎ Use the built-in Test Designer to create bespoke tests and examinations including text, picture, audio and video questions.
- ✎ Student Journal feature enables students to capture a digital record of each lesson for later review.
- ✎ Poll students for immediate feedback on a given subject using the Instant Survey facility.



Dedicated Technicians Console

A classroom management solution is not simply about providing the right tools for each teacher. Equally important are tools to ensure all computers in the school can be managed and maintained so they are always available for teaching. With this in mind, NetSupport School also provides a unique Tech Console specifically for Lab Technicians and Network Managers.

Find out what some of our customers are saying about NetSupport School



"After using a whole range of pupil management software including NetOp and PC Anywhere I was seriously disillusioned with claims companies made about their software. We needed something that was easy to use for everyone, not just qualified IT personnel. There are not many programs that make me look twice but after an hour of seeing what NetSupport could do and how EASY it was to use, I knew I had to have this program (our headteacher never sees me this excited about software)."

Daryl Rowland, Network Manager, Aveland High School

For more information and to download a free 30 day trial visit,

www.netsupportschool.com

Desktop Alerting and Notification

NetSupport Notify cuts through the distractions to communicate directly and immediately with users. Instant Messaging, e-mail, internal Intranets and RSS feeds are all passive forms of communication that rely solely on the user to look for and read information, when they choose.

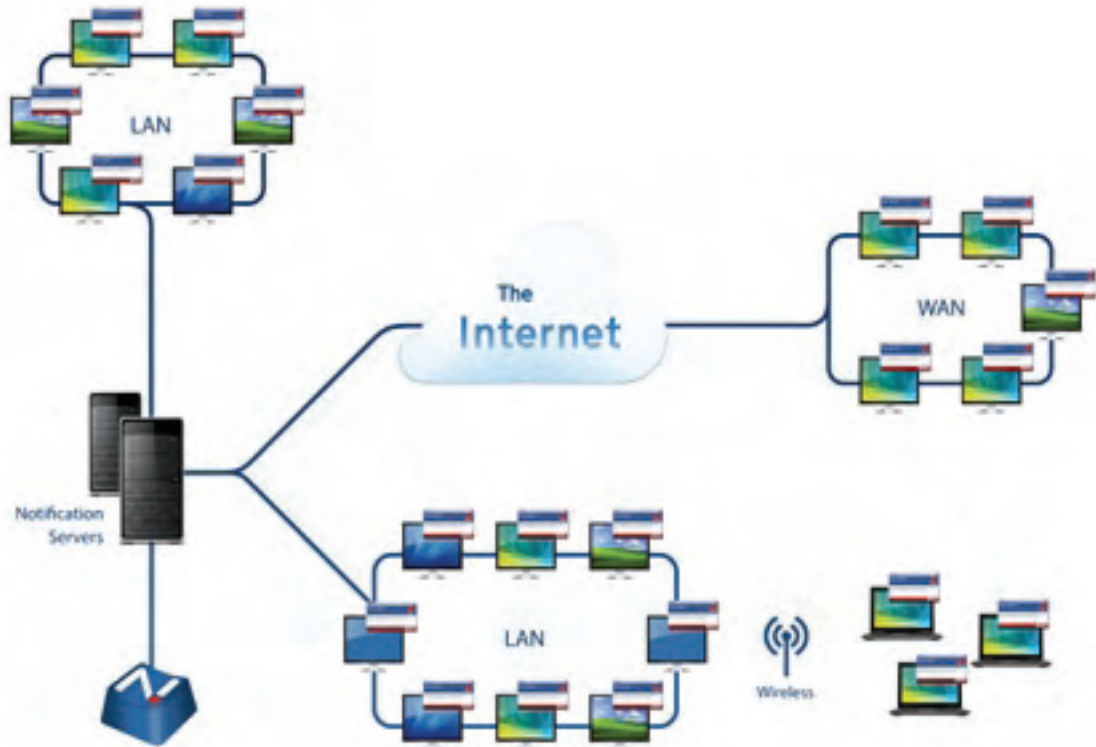
NetSupport Notify delivers the information instantly and ensures the user's attention is gained. It is impractical and costly to attempt to contact all users by phone with news or alerts, e-mail does not ensure any level of immediacy and news feeds are only useful if users are actively looking for information. NetSupport Notify offers the only direct, instant-contact, mass communication method. Offering instant delivery to all or specific groups of users.

NetSupport Notify allows an administrator to deliver within seconds a clear and concise message and instruction to all connected computers or specific departments across a site. Each message can carry a priority level and a request for acknowledgement. The delivered message automatically takes screen focus on recipient computers and can be accompanied by an audible alert.

- ✦ Prioritise and differentiate messages and alerts with clear and concise message types such as Technical, News or Critical.
- ✦ Support for linked URLs in alerts.
- ✦ Customise both Alert and Font colours and also feature organisation logo or branding in all notifications.
- ✦ Flexible Delivery Options - display for "XX" seconds, Require User Confirm, Auto Close after "XX" seconds and so on.
- ✦ Central Audit log and detailed reporting of all messages sent, received and acknowledged.
- ✦ Schedule routine Alerts to run weekly, daily or at fixed times or dates.
- ✦ Control ability to send alerts by Active Directory (AD) policy.
- ✦ Support for Terminal Server / Citrix clients.
- ✦ Support for Windows and Mac desktops, including Vista.
- ✦ Notification gateway component included as standard for seamless and secure delivery of messages. Send alerts to one or multiple notification gateways simultaneously.



NETSUPPORT Notify



Click to Read



"We currently use NetSupport Notify to quickly alert key people and teams around the building of potential and current problems in our Contact Centre, but there is easily scope to extend the usage to all manner of things if we chose to do so. We'd been looking for a scalable alerting system for some time, and chose NetSupport for its ease of use, small footprint, and the fact that it does exactly what it says it does."

Joel Stevens, ICT System Support, Surrey Heath Borough Council, UK

Click to Read



"When NSN is needed it will allow us to immediately contact our customers with information and instructions regarding the problem service. No more phone calls, broken calling trees, or unread emails. Favorite Features: the ease of installation; the simple, uncomplicated Client and Agent interface; The outstanding NetSupport Customer Support during our pre-purchase testing phase."

Outagamie Waupaca Library System, Wisconsin

For more information and to download a free 30 day trial visit,
www.netsupportnotify.com

Desktop Security and Lockdown

Using NetSupport Protect, IT administrators can prevent unwanted changes to the OS, control the creation of content, restrict unwanted file downloads and control application usage. With easy to adopt end point security, administrators can avoid the introduction of harmful or unwanted content from external sources, yet retain the flexibility to utilise existing technology.

- ✘ Prevent copying, deletion and renaming of files and folders.
- ✘ Hide folders and restrict creation of defined file types.
- ✘ Restrict changes to the desktop, taskbar and system settings.
- ✘ Lock control panels, task manager, command prompt and registry.
- ✘ Restrict available network drives, drive mappings and network neighbourhood.
- ✘ Prevent access to windows systems tools.
- ✘ Prevent web browsers from running.
- ✘ Control access to external devices and prevent users installing unauthorised software.
- ✘ Share security configurations across a network.
- ✘ Integrated hard disk protection and roll-back technology.
- ✘ Centrally deploy NetSupport Protect across your LAN/WAN to all computers.
- ✘ Centrally manage and update NetSupport Protect security configurations.



"As a very satisfied NetSupport School customer, we had no hesitation in selecting NetSupport Protect as we know that NetSupport solutions are of the highest calibre. NetSupport Protect has been easy to implement and configure and impressed us with its vast array of features and flexibility."

Gérard Duvivier, Lycée professionnel Jean-Baptiste Carpeaux

For more information and to download a free 30 day trial visit,
www.netsupportprotect.com

NetSupport's Education Products have been recognised by the following awards:



For more detailed product information please click to view the required brochure.



NetSupport School



NetSupport Notify



NetSupport Protect



Some of NetSupport's Education Customers